

IMPORTANT NOTICE TO ALL CURRENT OR POTENTIAL FUTURE CLIENTS

At Red Tree Psychology the health, well-being, and safety of our clients, colleagues, families, and community is our top priority. COVID-19 has created a very volatile and challenging time for all of us. We have currently decided to keep the Red Tree offices open to clients until we or the authorities deem the risk too great to continue to remain open. At this point in time, we are leaving the decision open to our clinicians whether to see clients in person and/or remotely. However, many of us have had to make the tough, but necessary decision to move all sessions to a telepsychology (online or phone) format.

We encourage you to contact your psychologist before coming into the Red Tree office to determine if they have made the switch to online formats and to help us in reducing the number of people entering the building/office space.

In addition, if you have travelled outside the country within the past 14 days (regardless of whether or not you are exhibiting symptoms) you are required to self-isolate for 14 days upon your return and **cannot** be seen in person at the office. You also will NOT be seen in person and asked to leave the office if you are exhibiting any symptoms in order to protect the clinicians and other clients that still might be attending.

During this rapidly evolving time, we will continue to make decisions and take the measures necessary to act in accordance with our ethical duty of promoting and practicing responsible caring in our communities. This difficult period of time requires sacrifices from each and every one of us and the Red Tree community thanks you in advance for your resiliency and trust.

From all of us at Red Tree Psychology we would like to recognize the incredible devotion and unparalleled efforts of our healthcare and frontline workers and their families in assisting their communities. We believe that greatest gesture of respect we can show these individuals and their families is to follow the guidelines issued by both the federal and provincial governments.

We continue to closely monitor the ongoing situation and we will adapt our practices based on the guidelines established by the Public Health Agency of Canada and authorities/governments.

We thank you for your understanding and cooperation during this challenging period. Let's focus on taking care of one another and emerge from this stronger, with more compassion and understanding, and more closely united.